### Creating Itineraries

The itinerary field of a Passenger Name Record (PNR) holds the actual bookings. It can include air, car, hotel, and auxiliary bookings. There is a maximum of 99 itinerary items allowed per PNR. The formats below correspond to air segments only.

#### Sell From City Pair Availability Format

<table>
<thead>
<tr>
<th>Description</th>
<th>Format</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sell flight from city pair availability (CPA)</td>
<td>(0(nbr\ of\ seats)(class\ of service)(CPA\ line\ nbr))</td>
</tr>
<tr>
<td>Sell flight from availability and the connecting flight on the following line(s) with the same class of service.</td>
<td>(0(nbr\ of\ seats)(class\ of service)(CPA\ line\ nbr)^*)</td>
</tr>
<tr>
<td>Sell flight from availability and the connecting flight on the following line(s) in different requested class of service.</td>
<td>(0(nbr\ of\ seats)(class\ of service)(CPA\ line\ nbr)(class\ of service)(CPA\ line\ nbr))</td>
</tr>
<tr>
<td>Waitlist flight from availability</td>
<td>(0(number\ of\ seats)(class\ of service)(CPA\ line\ nbr)LL)</td>
</tr>
<tr>
<td>Waitlist flight from availability and the connecting flight on the following line(s) with the same class of service.</td>
<td>(0(number\ of\ seats)(class\ of service)(first\ line\ number\ of\ connection)LL^*)</td>
</tr>
<tr>
<td>Waitlist flight from availability and the connecting flight on the following line(s) in different requested class of service.</td>
<td>(0(number\ of\ seats)(class\ of service)(CPA\ line\ nbr) (class\ of service)(CPA\ line\ nbr)LL)</td>
</tr>
</tbody>
</table>

#### Sell By Flight Number Format

<table>
<thead>
<tr>
<th>Description</th>
<th>Format</th>
</tr>
</thead>
<tbody>
<tr>
<td>Long sell a flight by flight number without previously displaying a CPA.</td>
<td>(0(carrier\ code)(flight\ number)(class\ of service)(date) (city\ pair))</td>
</tr>
<tr>
<td>Waitlist a flight by flight number without previously displaying a CPA.</td>
<td>(0(carrier\ code)(flight\ number)(class\ of service)(date) (city\ pair))</td>
</tr>
<tr>
<td>Sell open segment</td>
<td>(0(carrier\ code)OPEN(class\ of service)(date)(city\ pair)DS(number\ of seats))</td>
</tr>
</tbody>
</table>

#### Enter a Passive Booking Format

Enter a flight you have confirmed directly with the airline using GK or BK.

**Note:** Some carriers are charging travel agencies for passive bookings. It is best to verify the carrier's policy prior to entering a passive segment.

<table>
<thead>
<tr>
<th>Description</th>
<th>Format</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enter a flight you have confirmed directly with the airline using GK or BK.</td>
<td>(0(carrier\ code)(flight\ number)(class\ of service)(date) (city\ pair))</td>
</tr>
<tr>
<td>Note: Some carriers are charging travel agencies for passive bookings. It is best to verify the carrier's policy prior to entering a passive segment.</td>
<td>(0(carrier\ code)(flight\ number)(class\ of service)(date) (city\ pair))</td>
</tr>
</tbody>
</table>

Note: Some carriers are charging travel agencies for passive bookings. It is best to verify the carrier’s policy prior to entering a passive segment.
EXAMPLE OF SOLD SEGMENT

01Y1
2 BA 192Y 23NOV S DFWLHR SS1 520P 800A 24NOV M/E

Notes:

- 2: Segment number in the itinerary of the record
- BA: Two-letter carrier code
- 192Y: Flight Number sold and Class of Service
- 23 NOV: Date of the originating flight
- S: Day of the week of the departing flight
- DFWLHR: Departure and arrival cities associated with the flight number you are booking
- SS1: Status/Action code SS (Seats Sold) returned by the airline as a result of your sell message. The number of seats sold, 1, corresponds to the number of names in the record excluding infants
- 520P: Departure time from the originating city
- 0800A: Local time the flight arrives at the destination
- 24NOV M: If the flight you requested undergoes a date change enroute, the response will include the new date of arrival and day of the week indicator.
- /E Electronic ticket eligible

Note: See Format Finder online help system for a complete explanation of each component in this display

MARRIED SEGMENTS

Direct Connect Availability carriers may select to participate in the Sabre Married Segments feature. Married Segments give the participating carriers the opportunity to maintain their inventory based on the market flown rather than point to point. The carrier returns marriage indicators for applicable segments after the sell. An asterisk indicates the married group. Type Married Segments on the Format Finder search bar for complete information about Married Segments.

All participating carriers except for American Airlines return the * indicator next to each arriving city:

1 LH 457Y 23OCT F LAXFRA*SS1 305P 1050A 24OCT/DCLH
2 LH4902Y 24OCT J FRABHX*SS1 1230P 105P /DCLH
3 KL1422M 02NOV M BHXAMS*SS1 955A 1210P /DCKL
4 KL 601M 02NOV M AMSLAX*SS1 120P 320P /DCKL

Display married segment connection details for all participating carriers except American Airlines.

Note: The first number indicates the married group, and the number after the slash indicates the segment sequence within that group.

American Airlines returns the "**" indicator in front of the departing city and after the destination city to designate Married Segments:

1 AA2448Y 25NOV W*LAXDFW SS1 125P 630P /DCAA /E
2 AA 78Y 25NOV W DFWLHR*SS1 725P 1035A 26NOV/DCAA/E

*ISSL*

1 LH 457Y 23OCT F LAXFRA* 1/1 SS1 305P 1050A /DCLH
2 LH4902Y 24OCT J FRABHX* 1/2 SS1 1230P 105P /DCLH
3 KL1422M 02NOV M BHXAMS* 2/1 SS1 955A 1210P /DCKL
4 KL 601M 02NOV M AMSLAX* 2/2 SS1 120P 320P /DCKL

ITINERARY SEQUENCE

Itinerary segments must be in date and city sequence, and they should have continuity. The following two sections describe the formats that will help you fix the segment order before pricing and ticketing the record.
### Sell a Surface (ARNK) Segment Format

Enter a surface (ARNK) segment to represent arrival unknown when an itinerary is not in continuity. For example: You fly from LHR to MIA but your return flight is from MCO to LHR. Your arrival to MCO is unknown by the system.

<table>
<thead>
<tr>
<th>Insert a surface (ARNK) segment.</th>
<th>0A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatically insert ARNK segment(s) where discontinuity occurs.</td>
<td>0AA</td>
</tr>
</tbody>
</table>

### Insert and Move Itinerary Segments Format

The **Automatic Segment Arrangement** allows all new air segments sold to be arranged automatically by date, board and off point, and departure time, if it is set to ON in your agency’s Travel Journal Record (TJR). Display your agency’s TJR (W/TA*pseudo city code) and see AUTOMATIC SEGMENT ARRANGE-ON. If this option is not available in your agency use the formats below to manually inserting and moving itinerary segments.

<table>
<thead>
<tr>
<th>Insert and sell from city pair availability in one entry.</th>
<th>/(segment number to insert after)/0(number of seats)(class of service)(line number)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>/1/02Y1</td>
</tr>
<tr>
<td>Insert segment at the beginning of an itinerary.</td>
<td>/0/0(number of seats)(class of service)(line number)</td>
</tr>
<tr>
<td>Note: To insert before segment 1, use 0 as the number to insert after.</td>
<td>/0/02Y1</td>
</tr>
<tr>
<td>Insert and sell by flight number in one entry.</td>
<td>/(segment number to insert after)/0(carrier code) (flight number)(class of service)(date)(city pair)NN(number of seats)</td>
</tr>
<tr>
<td></td>
<td>/1/0AR82Y8DECEZEJFKNN1</td>
</tr>
<tr>
<td>Insert arrival unknown (ARNK) segment.</td>
<td>/(segment number to insert after)A</td>
</tr>
<tr>
<td></td>
<td>/2A</td>
</tr>
<tr>
<td>Move segment to different position in itinerary.</td>
<td>/(segment to insert after)/(segment to be moved)</td>
</tr>
<tr>
<td></td>
<td>/1/4</td>
</tr>
<tr>
<td>Move a range of segments to a different position.</td>
<td>/(segment to insert after)/(segment number)-(segment number)</td>
</tr>
<tr>
<td></td>
<td>/2/4-7</td>
</tr>
</tbody>
</table>
**FLIGHT INFORMATION AND MINIMUM CONNECTING TIME**

Verify flight information for entire PNR itinerary. Get details on departure and arrival time and date, meals, equipment, elapsed flying time, mileage, etc.

**Note:** Type: DU*/MLS to decode meals

Verify flight information for specific segment, range of segments or non consecutive flight segments.

Verify minimum connect times for itinerary

Verify minimum connect times for specific segments

**FORMAT**

<table>
<thead>
<tr>
<th>VI*</th>
</tr>
</thead>
</table>

**Example:**

```
23SEP  FLT SEGMENT  DPTR  ARVL MEALS  EQP  ELPO  MILES  SM
1 AA*1472 SFO ORD  215P  825P  S/F  S80  4.10  1847 N
DEP-TERMINAL 3
ARR-TERMINAL 3
ONSWORLD
```

**VI*(segment number)**

**VI*3**  **VI*3-5 or VI*3/5**

**VCT***

**Example:**

```
MINIMUM CONNECT TIME EDIT  VALID  FOR ALL  CONNECTIONS
```

**CANCEL AND RE-BOOK**

The Sabre system transmits the cancel to the carrier when you end your transaction. If you are canceling more than one segment and using separate entries, cancel the highest numbered segment first.

- Cancel a specific itinerary segment
  
  **X(segment number)**
  
  **X1**

- Cancel multiple itinerary segments
  
  **X(segment number)/(segment number)**
  
  **X1/3**

- Cancel a range of itinerary segments
  
  **X(segment number)-(segment number)**
  
  **X1-3**

- Cancel entire itinerary
  
  **XI**

- Cancel all air segments
  
  **XIA**

- Passively cancel segments, no message sent to the airline.
  
  **.(segment selection)XK**
  
  **.1-3XK**

**Note:** Use this format when you need to remove a segment from your itinerary but still hold the space with the airline.

- Cancel and rebook from a city pair availability (CPA) in one entry
  
  **X(segment nbr)¥0(nbr of seats)(class of service)(CPA line nbr)**
  
  **X3¥01F1**

- Cancel and resell same flight with same class for a different date in one entry
  
  **X(segment nbr)¥00(new date)**
  
  **X1¥0025APR**

- Change segment to new class
  
  **WC(segment number)(new class)**
  
  **WC1M**

- Change all segments to new class
  
  **WCA(new class)**
  
  **WCA1M**
DUPLICATE BOOKINGS

Duplicate inventory is defined as multiple segments or reservations that a passenger physically cannot travel. Duplicate segments invalidate your itinerary and the airline can cancel your bookings partially or completely. The Sabre system will check for duplicate segments, however, the travel agent holds ultimate responsibility for any duplicate segments sold.

ADDITIONAL REFERENCES

Find additional information in the Format Finder help system. Type “Air Segment Sell Overview” in your Search request: